

# WHAT TO DO IF YOUR WATER IS SHUT OFF: COVID-19 PREVENTION AND RESOURCES FOR DETROIT RESIDENTS WITHOUT WATER



## IF YOUR WATER HAS BEEN SHUT OFF OR IF YOU ARE CONCERNED THAT IT MIGHT BE:

**Contact 313-386-9727 immediately.**

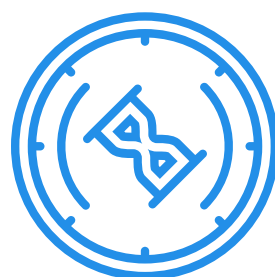
Detroit Water and Sewerage Department will turn your water back on or stop the threat of shut offs, due to COVID-19.

For more information, go to:

<https://detroitmi.gov/departments/customer-care/water-and-sewerage-department/coronavirus-covid-19-water-restart-plan>

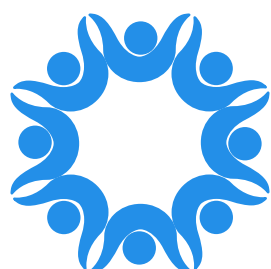
## WHILE YOU WAIT FOR THE WATER TO BE TURNED BACK ON:

Washing your hands thoroughly is one of the best ways of preventing infection with COVID-19



### Tips for handwashing with limited water:

1. Apply generous amount of soap to hands
2. Use a small amount of bottled water to moisten hands
3. Rub hands for at least 20 seconds until hands (front, back and thumb/pinky side of hand) and under fingernails are covered in a lather
4. Rinse
5. If soap and water are not available, use hand sanitizer that is at least 60% alcohol. However, if hands are visibly dirty, washing hands with soap and water is more effective.



## FOR COMMUNITIES:

- Inquire about community wash station installations by local community organizations
- Contact We the People of Detroit for information about water donations and ways to get involved [info@wethepeopleofdetroit.com](mailto:info@wethepeopleofdetroit.com)
- For health related concerns contact CHASS at [https://chasscenter.org/ap/covid-19\\_resources](https://chasscenter.org/ap/covid-19_resources) or the Eastside Community Network at <http://www.ecn-detroit.org/covid19>

## ADDITIONAL COVID-19 RESOURCES:

- Go to <https://www.peopleswaterboard.org/> or [www.wethepeopleofdetroit.com](http://www.wethepeopleofdetroit.com) for regular COVID-19 and water-shut off updates
- Contact Detroit Health Department at 313-876-4000 or [dhdoutbreak@detroitmi.gov](mailto:dhdoutbreak@detroitmi.gov) for questions and concerns
- Go to [COVID313.org](http://COVID313.org) for resources for Detroit families and communities
- Call COVID-19 Hotline at 888-535-6136 OR email at [covid19@michigan.gov](mailto:covid19@michigan.gov) (8am-5pm, 7 days a week) for questions/concerns
- Go to [http://mleead.umich.edu/Covid19\\_Resources.php](http://mleead.umich.edu/Covid19_Resources.php) for information and resources, including assistance with unemployment, mutual aid, and volunteer opportunities related to COVID-19
- For recommendations for making a household action plan for COVID-19, go to <https://www.cdc.gov/coronavirus/2019-ncov/prepare/get-your-household-ready-for-COVID-19.html>
- Dial 211 or text your zip code to 898211 if you need help with housing and financial assistance (or go to <https://www.mi211.org/>)
- COVID-19: Get the facts on the 2019 coronavirus <http://aphagetready.org/coronavirusfacts.htm>

**STAY HOME. STAY SAFE**

**VISIT OUR SITE FOR MORE INFO:**

[www.wethepeopleofdetroit.com](http://www.wethepeopleofdetroit.com)